

Presentation Title	Place in Schedule
A Qualitative Study of the Work Health and Safety of On-Demand Drivers	Poster Session <i>Day 2 – Wednesday – May 9th, 2018</i> <i>8:30am-9:30am</i>
Description of Presentation	Presenter Name(s) And Credentials
<p>Online-platform-based, on-demand work, or “gig work,” currently engages 8% of the US population (Smith, 2016) and is growing much faster than traditional payroll employment since the most recent recession (Hathaway, 2016). To date, however, there is no systematically-collected data about the occupational health of those involved in this form of contingent work or how it differs from non-contingent industry equivalents. Some workplace health-related concerns may be the same for these workers as those employed in similar sectors under more traditional work arrangements. However, there are reasons to expect significant differences in this work arrangement due to underlying issues such as the the wider variety of people working under these apps with regard to experience and hours worked as well as those related to the inducements these companies use to keep workers working, including star ratings, asymmetrical information flow, and use of in-app “nudges” designed to induce workers to keep working. This exploratory study, currently underway, is gathering formative data on the occupational health, safety, and well-being of workers engaged in one of the largest single sectors of this work: on-demand drivers. The objectives of this pilot are to provide new insights into factors affecting on-demand drivers’ occupational health and safety and to obtain information about what on-demand drivers consider their most important occupational health-related concerns. Twenty drivers will be interviewed regarding these issues. Interviews will be audio-recorded and transcribed verbatim, then coded for emergent themes by the investigators. Anticipated results include information about the types of work related illness and injury these workers face, including workplace violence and fatigue, and how they manage these concerns under this unique work arrangement near-misses which point to occupational health and safety areas</p>	<p>Molly Tran, MD, MPH, MA <i>Colorado School of Public Health</i></p>

that need to be addressed, and upstream conditions surrounding work with affect health and safety. This is a first step in understanding the occupational health needs of this unique and growing sector