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| The Hub: Collaborating for Health and Wellbeing Through Innovative, Sustainable, and Community Building Design | Concurrent Session 3.4  
**Day 2 – Wednesday**  
**May 9th, 2018**  
**4:00 – 5:15pm** |

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| The Hub was built to improve the company’s collaborative approach to employee wellbeing and optimize user experience. Before October 2016 employee services varied across 47 buildings and 200 acres campus. Thinly spread services limited the extent of what could be offered to employees and hindered cross-team collaboration. As the company’s campus continues to grow, employee wellbeing is at the forefront of building design and workplace culture strategies. The HUB is a 68,000 sq ft four-story building located in the heart of campus. The building is solely focused on wellbeing and centralizes employee amenities and services. The building design utilizes healthy building materials and continues to use only green products in its operation. A goal of the HUB is to give back to employees by offering opportunities and services that are beneficial for mind, body, and work-life balance. To support this goal, the HUB houses a host of services including concierge, ergonomics showroom, IT Bar help-desk, Energy Bar, game area, financial services, fitness facility, massage therapy suites, wellness education studio, career lab, Campus Health Center, and “quiet zone” rooftop garden. The HUB increased the size of the onsite health center, fitness center, and ergonomics showroom. The increase in square footage of the health center provided the space needed to build upon the occupational health services already provided and expand services to include primary care, physical medicine, nutritional counseling, health coaching, Employee Assistance Program and onsite counseling, providing convenient access to health care. The fitness center now offers a large variety of group fitness activities | Victoria Flores, MSN, AGPCPN, OEHN  
*Genentech*  
Anne Marie Tsolinas, MSN, NP, COEHN-S  
*Genentech* |
both indoor and outdoors. The ergonomics showroom expansion created new opportunities to provide walk-in workstation assessments and coaching resulting in reaching more employees in less time. Since the opening of the HUB, services have experienced a significant increase in utilization. Non-occupational visit increased 425%, Ergonomic showroom visits 347%, personal fitness orientations 386%, and career consultations 13% since 2015.

The building is LEED v4 Gold certified and is pursuing WELL Building (Gold) certification. The active design promises benefits for both public health and the environment. The design of the building promotes stairs over elevator use and active recreation over television. This building design correlates to reduce energy consumption and greenhouse gas emissions. Universal design guidelines, making the Hub an inclusive space, and use of healthy building materials increased awareness of promoting health through building design. These guidelines have since been integrated into new building projects and the site master plan.

The Hub has advanced the emphasis of building design and workplace culture on employee wellbeing. The increased ability for cross-collaboration among services is promising to future improve employee wellbeing.